

FORM A  
PERFORMANCE TARGETS AND ACCOMPLISHMENT  
C.Y. 2018

LWD NAME : SABLAYAN WATER DISTRICT

MFOs AND PERFORMANCE INDICATORS (1)		FY 2017 ACTUAL ACCOMPLISHMENT (2)	FY 2018 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2018 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
<b>Major Final Outputs (MFOs)/Operations</b>							
<b>MFO 1: Water Facility Service Management</b>							
<b>2018 Budget:</b>							
PI 1 (Quantity) Access to Potable Water	Percentage of households with access to potable water against the total number of households within the coverage of the LWD	43.52%	42.54%	Administrative and Field Operation Sections			
PI 2 (Quality) Reliability of Service	Percentage of household connections receiving 24/7 supply of water.	85.31%	90.21%	Administrative and Field Operation Sections			
PI 3 (Timeliness) Adequacy	Source Capacity of LWD to meet demands for 24/7 supply of water	3.37:1	2.79:1	Technical Section			
<b>MFO 2: Water Distribution Service Management</b>							
<b>2018 Budget:</b>							
PI 1 (Quantity) NRW: NRW should not exceed 30%	Percentage of unbilled water to water production.	11.07%	less than 20%	Field Operation Section			
PI 2 (Quality) Potability	Daily chlorine residual requirement should be at least 0.3 ppm for chlorine and 0.2ppm for chlorine dioxide at the farthest point.	0.3 ppm for chlorine	0.3 ppm for chlorine 0.2 ppm for chlorine dioxide	Technical Section			
PI 3 (Timeliness) Adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	Minor Leakage Repair = 4 hrs. Major Leakage Repair = 3 days Minor Power Production Repair = 1 day Major Power Production Repair = 2 days	Minor Leakage Repair = 4 hrs. Major Leakage Repair = 3 days Minor Power Production Repair = 1 day Major Power Production Repair = 2 days	Field Operation Section			


  
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**Support to Operation (STO)**

**2018 Budget:**

PI 1 Staff Productivity Index	Category C = 1 staff for every one hundred twenty (120) service connections.  164:1	120:1	Administrative Section			
PI 2 affordability	Reasonableness/Affordability of water rates Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG. Water rates should be LWUA approved.  5% of Average Income of LIG = Php 334.05 SWD minimum Charge = Php 208.00	5% of Average Income of LIG = Php 334.05 SWD minimum Charge = Php 208.00	Administrative Section			
PI 3 Customer Satisfaction	*1. Ease of doing business-compliance to CSC Memo No. 14-2016 2. Percentage of Customer Complaints acted upon against received complaints  Complaints through hotline #8888 acted upon within 72 hours. Complaints received through the WD customer service unit within the period prescribed by ARTA and other issuances.  388/388=100%	100%  100%  100%	Finance and Commercial Section			

**General Administration and Support Services (GASS)**

**2018 Budget**

PI 1 Financial viability and sustainability	Collection Efficiency $\geq$ 90%; Current Ratio $\leq$ 1.5:1  *Positive Net Balance in the Average Net Income for twelve (12) months	Collection Efficiency = 98.19% Current Ratio = 2.22:1 January = Php 528,273.00 February = 854,424.00 March = 1,056,063.00 April = 1,312,956.00 May = 1,188,118.00 June = 1,479,596.00 July = 2,280,208.00 August = 2,731,666.00 September = 3,400,644.00 October = 3,783,516.00 November = 3,706,369.00 December = 3,833,620.00	Collection Efficiency = 98 % Current Ratio = 1.5:1 January = Php 333,250.00 February = 733,916.00 March = 1,028,912.00 April = 1,487,545.00 May = 1,336,000.00 June = 1,775,230.00 July = 1,943,699.00 August = 2,421,828.00 September = 3,174,224.00 October = 3,926,620.00 November = 4,679,016.00 December = 5,431,412.00	Finance and Commercial Sections		
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*[Handwritten Signature]*

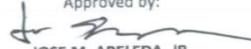
*[Handwritten Signature]* 9/27/18

MFOs AND PERFORMANCE INDICATORS	FY 2017 ACTUAL ACCOMPLISHMENT	FY 2018 TARGET	RESPONSIBLE OFFICE/UNIT	FY 2018 ACTUAL ACCOMPLISHMENT	ACCOMPLISHMENT RATE	REMARKS
(1)	(2)	(3)	(4)	(5)	(6)	(7)
PI 2 a. Compliance with COA reporting requirements in accordance with content and period of submission.  Submission of the financial reports i.e. Balance Sheet, statement of income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statement, Report on Ageing of Cash Advance	FS Report = January 15, 2018  Ageing of Cash Advance November 16,2017	FS Report = January 15, 2019  Ageing of Cash Advance December 1, 2018	Finance and Commercial Sections			
b. Compliance with LWUA reporting requirements in accordance to content and period of submission  i.e. Monthly Data Sheet, Balance Sheet, income Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget w/ Annual Procurement Plan, Annual Report	Monthly Data Sheet = 12 Balance Sheet = 12 Income Statement = 12 Cash Flow = 12 Microbiological = 12 Physical/Chemical = 1 Chlorine Residual = 12 Annual Budget = 1 Annual Report = 1	Monthly Data Sheet = 12 Balance Sheet = 12 Income Statement = 12 Cash Flow = 12 Microbiological = 12 Physical/Chemical = 1 Chlorine Residual = 12 Annual Budget = 1 Annual Report = 1	Finance and Commercial Sections			
PI 3 Compliance to COA AOM	*Resolve at least 30% of COA findings stated in the COA AOM issued to the Agency for prior years as of December 31, 2016.  66%	30%	Finance and Commercial Sections			
PI4 Budget Utilization Rate (BUR)	Actual Disbursement on LAPLEX. Approved CAPEX budget for the current year should be at least 85% to 90%.  87.66%	85%	Field Section			

Recommending Approval:  
Planning Officers:

  
**MARLYN E. CADAPAN**  
AFC Division Manager C

9/27/18  
Date

Approved by:  
  
**JOSE M. ABELEDA, JR.**  
General Manager C

09/27/18  
Date

  
**ENGR. JUEL C. CALABIO**  
Engineering/Production Division Manager C

27 Sep 2018  
Date